

Flat 68
Homeheights House
Clarence Parade
Southsea, Hants. PO5 3NW



16th.November 2015

The Licensing Manager,
Licensing Services,
Civic Offices,
Guildhall Square,
Portsmouth.
PO1 2AL

Dear Sir/Madam,

Application for variation of existing licence
LAPREM/6059 Queens Hotel Southsea

I was appaled when I heard that the Queens Hotel had applied for a licence to perform live and recorded music and sell alcohol to non-residents from 7.30am to 2.00am 7-days a week in the hotel garden.

I live in Homeheights, the block of flats of sheltered accommodation for elderly people, which is adjacent to the Queens Hotel. I live on the west side of the building overlooking the Queens Hotel garden; the wall of my flat is no more than 3 metres from the Queens Hotel land all or part of which may be considered to be the garden.

I am well aware of the conditions I have to endure when there is music and drinking going on in the Queens Hotel garden because it has happened occasionally in the past. It occurred during the summer on a few sunny Sundays and on fireworks nights. A similar situation arose when the Victorious concerts were held. Whilst these activities were going on, I found the noise in my flat was unbearable and I had to arrange to be out. Thankfully, they have always ended at 10.00pm and have only happened on a small number of occasions. I do not wish to be unreasonable and I am prepared to put up with the amount of disturbance to which I have been subjected so far but I consider the proposals now being requested by the Queens Hotel are outrageous and should not be allowed.

If there is some very special rare occasion for which the Queens Hotel would like to have an extension to their licence, I suggest that they should be required to apply for it each and every time it happens and that it should only be allowed very occasionally. If the current application was allowed and implemented it would certainly make life unbearable for me and many of my fellow residents at Homeheights and I object most strongly to it.

Yours faithfully,

A.G.Selby (Mr.)

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



25 Homeheights
Clarence Parade
Southsea
Hampshire
PO5 3NN
12 November 2015

Dear Sir/Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

I am writing to express my very strong objection to the above proposition.

I have lived at Homeheights for four and a half years and at first I was quite happy for the Queens Hotel to have discos on Friday or Saturday evenings, which always ended about midnight. However, after about two years things started deteriorating. The discos finished later, sometimes as late as two or three in the morning. I rang the Queens Hotel to complain but with no success. Often the reply was "Sorry I can't hear you!" No wonder.

During the summer months, the Queens Hotel hosted increasingly more events on Thursdays, Fridays, Saturdays and Sundays. These involved excessively loud music in the front garden from lunchtime through to the evening and then inside the hotel with the doors open until late at night, sometimes until 2am in the morning. There were either singers with microphones or loud bands and this was often coupled with drunkenness and unruly behaviour.

Finally I contacted the Environmental Health Department and had a personal visit from I [redacted] who gave me his card. This department has been contacted on many occasions and there may be an improvement for a while but things soon slip back to how they were with a complete disregard by the hotel of the impact this intrusive behaviour has on the residents of Homeheights.

All my windows are directly opposite to the functions room and it is impossible for me to escape anywhere in my flat to avoid the problem. I have severe heart failure and being 83 years old, I need a sleep during the day which is impossible on many summer days. It is difficult to express in words just how loud and intrusive this behaviour is for me in my particular flat. To give you just one example of many regarding my visitors, when my son in law came to stay he was trying to read a book one evening and he was simply unable to in any part of the flat as the noise prevented him. He asked "When is this going to stop!"

The thought that the new request from the Queens Hotel could be granted fills me with dread. I hope that the personal experiences of residents who are particularly affected will be sympathetically considered when the decision of the Licensing Department is made.

Yours faithfully

Betty Norwood

10/11/2015

QUEENS HOTEL GARDEN

APPLICATION FOR CHANGE OF LICENCE LAPREM/6059



I AM A RESIDENT OF HOMEHEIGHTS, A BLOCK OF 75 RETIREMENT FLATS CLOSE TO THE EASTERN BOUNDARY OF THE QUEENS HOTEL GARDENS. I STRONGLY OBJECT TO THE APPLICATION FOR THIS NEW LICENCE AND TO THE EXISTING TEMPORARY LICENCE, IF IT IS STILL IN OPERATION, FOR THE FOLLOWING REASONS.

- 1** MY BEDROOM AND LOUNGE WINDOWS ARE APPROXIMATELY 30/40mtrs FROM THE QUEENS HOTEL GARDENS. THEIR MUSIC TENT HAS ALWAYS BEEN PLACED AS CLOSE TO HOMEHEIGHTS AS THEY COULD GET IT AND HENCE I HAVE SUFFERED 2 YEARS OF NOISE DISTURBANCE FROM THEIR GARDEN PARTIES (SUNDAY AFTERNOON/EVENINGS).

- 2** THEIR TOTAL DISREGARD FOR THEIR NEXT DOOR NEIGHBOURS AT HOMEHEIGHTS, HIGHLIGHTED OVER THE YEARS BY:-
 - a) SEEKING PLANNING PERMISSION FOR AN EIGHT STOREY BLOCK OF FLATS LOCATED AS CLOSE AS POSSIBLE TO HOMEHEIGHTS AS THEY COULD GET IT BLOCKING LIGHT AND VIEWS. (10/01247FUL)
THE COUNCIL REJECTED THIS AFTER MANY OBJECTIONS FROM HOMEHEIGHTS RESIDENTS, GIVING PERMISSION FOR A MUCH MORE EQUITABLE LOCATION.
 - b) TOTALLY IGNORING COMPLAINTS, OVER MANY YEARS, BY PHONE AND IN PERSON, FROM HOMEHEIGHTS RESIDENTS, REGARDING LATE NIGHT NOISE DISTURBANCE FROM LIVE OR RECORDED MUSIC EVENTS. THIS WAS MAINLY DUE TO THEIR REFUSAL TO KEEP THE DOUBLE DOORS TO THEIR FUNCTION ROOM CLOSED. SOMETIMES FOUR TIMES A WEEK (SEE DEC XMAS PROGRAMME). ONCE AGAIN THE QUEENS HOTEL HAD TO BE FORCED BY PCC ENVIRONMENTAL HEALTH TEAM. CASE OFFICER JULY 2014, TO KEEP THE DOORS CLOSED AND MONITOR THE NOISE LEVEL.
 - c) SUMMER "GARDEN PARTIES" AFTER MANY COMPLAINTS, AGAIN TOTALLY IGNORED, REGARDING THE VOLUME OF THE LIVE MUSIC IN THE GARDEN, WE WERE LED TO BELIEVE THAT IN 2015 ONLY "AMBIANCE MUSIC" WOULD BE PLAYED, THIS WAS NOT THE CASE. INDEED THE MUSIC COULD BE HEARD ON THE FAR SIDE OF THE COMMON, AND IN MY FLAT WITH ALL THE DOUBLE GLAZED WINDOWS CLOSED, NOT VERY PLEASANT ON A HOT SUMMERS DAY. THIS WAS NOT "AMBIANCE MUSIC" BUT A CLEAR CLARION CALL TO THE PEOPLE ON THE COMMON TO COME AND SEE WHAT WAS HAPPENING IN THE QUEENS HOTEL GARDEN, WHICH THEY COULD NOT SEE DUE TO THE HIGH HEDGES.

- 3** ANOTHER GREAT CONCERN FOR ME ABOUT THIS APPLICATION, IS THE VERY DEBILITATING EFFECT OF "NOT KNOWING" WHETHER YOUR DAY/NIGHT IS ABOUT TO BE RUINED BY HOURS OF LOUD MUSIC, ON THE WHIM OF THE QUEENS HOTEL, KNOWING THEIR TRACK RECORD OF TOTAL DISREGARD FOR US.

D.L SMITH
FLAT37 HOMEHEIGHTS
CLARENCE PARADE
SOUTHSEA PO5 3NN

The Licensing Comm
Civic Offices
Portsmouth
PO1 2AL.

24. Homcheights
Clarence Parade
Southsea
PO5 3NN



12.11.15.

Dear Sir / Madam

Application for variation of existing
license LAPREM/6059 Queens Hotel.

I am writing to express my objection to the application by the Queens Hotel to vary their license, particularly the performance of live & recorded music in the hotel garden. I presume they didn't have the courtesy to inform us of this recent application, because of the trouble we have had with loud music in the past.

I'm fortunate that the music does not affect my sitting room, but my bedroom on the west side of the building is quite a different matter. Here the noise from afternoon concerts & evening discos is quite unacceptable. I have friends with sitting rooms on this side of the building, with whom it is impossible to hold a conversation & whose afternoons are completely ruined. On hot summer days, are we expected to live with our windows closed? To have this music continue until 2.0am in the morning is quite unacceptable.

In view of the fact that the City Pollution

officers have been called to this site on more than
one occasion. I respectfully request that the
variation should not be granted.

Yours sincerely

Josephine Broughton

Appendix C

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

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Yours Sincerely S. Reeve.

Flat 75
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
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Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely

Flat 11
Homeheights
Clarence Parade
PO5 3NN / 3NW

STEVE + MARIKYN
BAKER

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely M. Neeson.

Flat 06
Homeheights
Clarence Parade
PO5 3NN ~~LNW~~

Appendix C

The Licensing Manager
Licensing Services
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Guildhall Square
Portsmouth
PO1 2AL



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Yours Sincerely Mr & Mrs Evans

Flat 8
Homeheights
Clarence Parade
PO5 3NN / ~~3NW~~

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Licensing Services
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Guildhall Square
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12th November 2015

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Yours Sincerely G.Sayer

Flat 9
Homeheights
Clarence Parade
PO5 3NN / ~~3NW~~

Appendix C

The Licensing Manager
Licensing Services
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Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely

Flat 11
Homeheights
Clarence Parade
PO5 3NN / 3NW

STELLA SIMPSON

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



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Yours Sincerely S.M.Doyle

Flat 12
Homeheights
Clarence Parade
PO5 3NN / 3NW

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PO1 2AL



12th November 2015

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Yours Sincerely

Flat 15
Homeheights
Clarence Parade
PO5 3NN / 3NW

(Mr A. BURIDGE)

Appendix C

The Licensing Manager
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Guildhall Square
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Yours Sincerely

Flat 17
Homeheights
Clarence Parade
PO5 3NN / ~~3NW~~

(Joan Hiscock)

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Yours Sincerely Chris Dunning

Flat 18
Homeheights
Clarence Parade
PO5 3NN / 3NW

> P.S. As a light sleeper I find this application very disturbing. Some of the miscreants can be very abusive when approached.

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely P. Coleman

Flat 21
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely

Flat 27
Homeheights
Clarence Parade
PO5 3NN / ~~3NW~~

J A SOMMERVILLE

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

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Yours Sincerely  Ray Judd

Flat 2/3
Homeheights
Clarence Parade
PO5 3NN / 31111

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely B. Hiscock

Flat 29
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely

Heather Cradick

Flat 31
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely D.Saunders

Flat 33
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely

Flat 38
Homeheights
Clarence Parade
PO5 3NN / 3NW

11/11/2015

DAVID GREEN

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely S.A.Gregory

Flat 44
Homeheights
Clarence Parade
PO5 3NN / ~~3NW~~

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely S.May

Flat 45
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
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Civic Offices
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PO1 2AL



12th November 2015

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Yours Sincerely

Flat 49
Homeheights
Clarence Parade
PO5 3NN / 3NW

J. Wood

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely

Pearl Hunter

Flat 50
Homeheights
Clarence Parade
PO5 3NW / 3NW
5767

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely

Flat 51
Homeheights
Clarence Parade
PO5 3NN / 3NW

(1) ANNE BONE (MR)

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

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Yours Sincerely

Flat 52^s
Homeheights
Clarence Parade
PO5 3NN / 3NW

DORIS LIGHTUP

5167

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

I am writing to express my vehement objection to the application by the Queens Hotel to vary their licence. In particular, the performance of live and recorded music in the hotel garden from 1000 to 0200 7 days a week, and the sale of alcohol to non- residents from 0730. Homeheights is an 11 storey retirement development which stands immediately to the east of the hotel gardens separated only by a strip of undeveloped land at a distance of considerably less than 100 metres. The noise from outside functions in the garden reverberates and is magnified by the size and shape of the building. As a result it is extremely intrusive and causes great distress to those residents directly facing the garden on the west of the building. This is often exacerbated by the prevailing south-westerly wind in the area. I note that part M (a) of the application states that events at the hotel have “been managed well and successfully, always upholding the four licensing objectives”. I contend that this is in fact not the case. City Council Pollution Team Officers have been called to Homeheights on numerous occasions over the past year and their monitoring equipment has determined that the noise levels emanating from the hotel were excessive in the majority of instances. As a result they have subsequently had cause to visit the hotel to remind them of their obligations under the existing licence. For ease of reference the case number is and the case officer is . I stress that I understand the hotel’s desire to run a successful and profitable business but contend that there is a reasonable limit to the noise and the time that I should be obliged to tolerate. Indoor events at the hotel have caused problems in the past, particularly when doors have been left open by smokers or on hot summer nights, both issues that are easily remedied. For an outdoor event however, to be allowed to continue until 2 o’clock in the morning is clearly untenable and would subject me to intolerable disturbance at an uncivilised hour. Furthermore, whilst accepting that hotel residents have 24 hour access to alcohol, it is clear that the provision of alcohol to non-residents from 0730 presents a high risk of increased noise levels and antisocial behaviour. I submit therefore that, given the history of existing noise disturbance, the inevitable imposition of further disturbance at an unsociable hour mean that this licence variation should not be permitted.

Yours Sincerely

M. GARTSIDE

Flat 53^v
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely

Flat 56
Homeheights
Clarence Parade
PO5 3NN / 3NW

J. CONNOR

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely

Ray Jones

Flat 58
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely

[redacted] D.Gates

Flat 62
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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I stress that I understand the hotel's desire to run a successful and profitable business but contend that there is a reasonable limit to the noise and the time that I should be obliged to tolerate. Indoor events at the hotel have caused problems in the past, particularly when doors have been left open by smokers or on hot summer nights, both issues that are easily remedied. For an outdoor event however, to be allowed to continue until 2 o'clock in the morning is clearly untenable and would subject me to intolerable disturbance at an uncivilised hour. Furthermore, whilst accepting that hotel residents have 24 hour access to alcohol, it is clear that the provision of alcohol to non-residents from 0730 presents a high risk of increased noise levels and antisocial behaviour. I submit therefore that, given the history of existing noise disturbance, the inevitable imposition of further disturbance at an unsociable hour means that this licence variation should not be permitted.

Yours Sincerely

Flat 63
Homeheights
Clarence Parade
PO5 3NN / 3NW

K. NEWMAN

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely,

Lilly Moore

Flat 64
Homeheights
Clarence Parade
PO5 2AN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely

Eileen Wickenden

Flat 66
Homeheights
Clarence Parade
PO5 3NN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely

Flat 70
Homeheights
Clarence Parade
PO5 3NN / 3NW

K. UPHILL

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

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Yours Sincerely

(MRS)

L. Buckley

Flat 73
Homeheights
Clarence Parade
PO5 3BN / 3NW

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015

Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely , D.M.Eyres

Flat 74
Homeheights
Clarence Parade
PO5 3[redacted] / 3NW

D. M. Eyres (MRS)

Appendix C

The Licensing Manager
Licensing Services
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL



12th November 2015



Dear Sir / Madam

Application for variation of existing license LAPREM/6059 Queens Hotel Southsea

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Yours Sincerely 

R.Eyres

Flat 74  
Homeheights
Clarence Parade
PO5 3NN / 3NW

THE LICENSING MANAGER
 LICENSING SERVICES
 CIVIC OFFICES
 GUILDHALL SQUARE
 PORTSMOUTH
 PO1 2AL



FLAT 74 HOMEHEIGHTS
 CLARENCE PARADE
 PO5 3NW

20th NOVEMBER 2015

Dear Sir / Madam,

I must seriously record my objections being made by the Queens Hotel regarding they may serve alcohol and promote further noise making activities in their outside facilities in the future.

The very idea of the general public having access to alcohol until 2am each day is totally out of order.

In the past it has been necessary for me to call the Portsmouth Environmental Health department on no less than 14 (fourteen) occasions (Ref. Nos [redacted]) since Sunday 20th July 2014.

As a result of my objections regarding totally excessive noise levels from various activities from the Queens Hotel, officials from the Health Department have visited my address and have measured the level of noise on two or three occasions - each time agreeing that the level as measured was "totally excessive" - and my complaints were "entirely justified"!!

I do appreciate that the "Queens" should be able to have those various programmes and activities (which always promote noise!) if they make every effort to control the volume of noise so produced.

This, I'm afraid, they do not control, hence my many objections in the past.

I sincerely hope that a sensible decision will be made regarding their new application to vary this existing license.

Yours sincerely

R Eyres



Robson, Debra

From: Licensing Shared Email
Sent: 23 November 2015 09:17
To: Robson, Debra
Subject: FW: Application for Variation of existing Licence LAPREM 6059 Queens Hotel Southsea

From: John Murphie [<mailto:>]
Sent: 20 November 2015 17:39
To: Licensing Shared Email
Subject: Application for Variation of existing Licence LAPREM 6059 Queens Hotel Southsea

Dear Sirs, I am writing to express my implacable opposition to the application by the Queens Hotel to vary their licence. In particular the performance of live and recorded music in the hotel garden from 10 am until 2am 7 days per week and the sale of alcohol to non residents from 7:30 am each day.

My mother in law lives in Home heights which is a retirement development to the east of the hotel. The two properties are separated by 100 metres of undeveloped land. When my wife and I have been visiting the noise from the hotel reverberates and is exceptionally intrusive.

I take issue with the hotel having "been managed well and always upholding the four licencing objectives", the evidence is to the contrary as City Council Pollution Team officers have been called on numerous occasions over the past year, the measurements they took caused them to visit the hotel and remind the hotel staff of their obligations. The one objective that I believe they breach is therefore the "prevention of public nuisance".

For an outdoor event until 2am to be considered is clearly unacceptable as the noise disturbance to Home Heights would be very significant. It would be far better for all concerned if an 11pm limit was applied the hotel could enjoy a thriving and popular business and residents could enjoy a restful and complete night.

Yours

John Murphie
50 Woodville Drive
Portsmouth

Sent from Windows Mail